

## SERVICES & PRICING

### ASSESSMENT WALKS

We conduct assessment walks with every dog that enrolls for walking services with S&B, each dog must have a minimum of **2** assessment walks with a senior handler prior to commencing booked walking services.

#### 45 minute Assessment Walk

\$65 per walk

### GROUP WALKS

#### Off Leash | Adventure Walk

Sticks & Bones group walks (Urban Adventure Walks) are set regular groups. We do not accept casual bookings for group walks, group walks require a permanent booking of at least **1** walk weekly.

#### 60 minute Urban Group Walk

\$58.50 per walk

#### Extra Dog

\$35 extra dog same household

### HOOD WALKS

#### On Leash | Neighbourhood Walk Service

Sticks & Bones' Hood Walk service (one-on-one walk) can be used as a regular or casual service. All clients are welcome to book a Hood Walk service for their dog.

#### 30 minute Hood Walk

\$39.50\* per walk

#### 45 minute Hood Walk

\$49.50\* per walk

#### 60 minute Hood Walk

\$59.50\* per walk

#### 90 minute Hood Walk

\$89.50\* per walk

#### Extra Dog

\$35 extra dog same household

\* Indicates the cost for a permanent booking, a permanent booking is a recurring booking of at least one walk per week for a fixed duration of **6** months of regular services. A surcharge of \$5 is applicable to all casual service bookings.

### PUPPY POP-IN'S & HOME HANGOUTS

Sticks & Bones' Puppy Pop-In service is entirely flexible to suit families with new puppies create structure & routine to break up their new puppies day, or for families with dogs that have physical difficulty walking or exercising but need a visit to break up their day.

Home Hang Outs are a service for dogs that might be recovering from illness, surgery or that elderly dogs that need their day broken up & a toilet break. Pop In's & Hang Outs can be used as a regular or casual service & all clients are welcome to book this service.

#### 30 minute Pop In | Hang Out

\$40.50 per visit

#### 45 minute Pop In | Hang Out

\$50.50 per visit

#### 60 minute Pop In | Hang Out

\$60.50 per visit

#### 90 minute Pop In | Hang Out

\$90.50 per visit

# **SERVICE SURCHARGES**

## **CANCELLATION SURCHARGES**

### **PERMANENT BOOKINGS**

We require **7** days notice of cancellation for any permanent walk booking service, any cancellation within 7 days will be charged at the standard service rate. Any booking cancelled outside 7 days will be charged at 50% of the standard service rate.

### **CASUAL BOOKINGS**

Any cancellation of a casual booking will be charged at the standard service rate if the booking request has been confirmed by Sticks & Bones.

## **OTHER SURCHARGES**

### **LAST MINUTE BOOKING FEE**

Applicable to any service bookings that fall within our last minute appointment window of less than 48 hours will incur a **\$15** surcharge.

### **WEEKEND / PUBLIC HOLIDAY SURCHARGE**

Applicable to any service bookings requested on a weekend or public holiday (unless otherwise specified by S&B) will incur a **\$15** surcharge.

### **POO PICK UP**

Some pups poop a lot! If we visit your puppy or return your dog and notice your property has poop we will pick it up and dispose of it, to make sure your pup has a clean, pleasant yard to relax in. If you would like us to do this each time we visit your property, please let us know and we will make it a regular service. The fee for poo pick up is **\$5** per service.

### **PET FEEDING**

We are happy to provide a pet feeding service for any of your pets in tandem with a service booking for any walk, puppy pop-in or home hangout. If you require a us to feed a pet please make sure you add the feeding instructions into the notes for the service booking in our app. The fee for pet feeding is **\$5** per pet.

### **PET MEDICATION**

If your pup or any of your pets have been ill or have a health condition we are happy to administer medication if required, in tandem with a service booking for a walk, puppy pop-in or home hangout. If you require a us to feed a pet please make sure you add the medication instructions into the notes for the service booking in our app. The fee for pet feeding is **\$10** per pet.

### **TRAVEL**

Some clients that book Hood Walks would like their pups to have an one-on-one adventure a little further afield, and we're happy to make that happen! For an additional **\$12** per service we will transport your dog to a location suitable for a one-on-one adventure. Please select the travel service in addition to your Hood Walk service booking in the app if you'd like for your dog to have a one-on-one adventure.